

**From:** s wang  
**To:** Microsoft ATR  
**Date:** 11/16/01 2:02pm  
**Subject:** view on MSFT case

As an IT professional, I do believe this case has become irrelevant given the rapid changing IT environment since 1998.

Although Microsoft did enforce the marketing position of its IE browser for Windows installation and conducted business improprieties with "special deals" for certain vendors, overall, I do believe the case settlement has much addressed the issues that was in the original case.

On the upside, Microsoft did deliver productive software technologies to improve our productivities, to varying degree of consumer satisfaction, as well as help to standardize software technology. Without certain level of standardization, the collaboration and integration among our businesses may be in a state of more confusion.

Therefore, if Microsoft agrees to adhere to the remedial actions stated in the settlement, that should provide a first step forward. There is no way for everything to become perfect or acceptable overnight. The 9 disagreeing states should be concerned that they are squandering our tax dollars on an historical, out of context case. IT and business environments have changed since 1998, and Microsoft had softened its marketing approach with Windows XP.

I suggest that the 9 disagreeing states give the case a rest, see how the settlement works out in today's environment, then go forward if necessary. This on-going lawsuit, to me, is a job security for these state attorneys who have too much tax dollars to squander.

regards,

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